

Information Booklet

Sigmar Recruitment Consultants on behalf of the Ombudsman for Children will hold a competition for the purpose of recommending a person(s) for appointment to the position of:

Head of Policy in the Ombudsman for Children's Office

Grade: Assistant Principal (AP)

Closing date: 12.00pm on Wednesday, 15 May 2024

1st Interview date: week beginning 27 May 2024

2nd Interview date: TBC June 2024

Sigmar Recruitment Consultants Ltd. is committed to a policy of equal opportunity. Sigmar Recruitment Consultants Ltd. will run this campaign in compliance with the Codes of Practice for Appointment to Positions in the Civil Service and Public Service prepared by the Commission for Public Service Appointments (CPSA) and which are available on www.cpsa.ie

Sigmar Recruitment Consultants Ltd.
13 Hume Street, Dublin 2
www.sigmarrecruitment.com/OCO
Telephone: (353) 1 4744675

Title of Position:	Head of Policy in the Ombudsman for Children's Office
Grade:	Assistant Principal (AP)
Employing Authority:	Ombudsman for Children
Location:	Dublin
AP Salary Scale¹:	€77,528

BACKGROUND

Ombudsman for Children's Office

The Ombudsman for Children's Office (OCO) is an independent statutory body that was established in April 2004 under primary legislation, the Ombudsman for Children Act 2002 (2002 Act). The Ombudsman for Children is an independent office holder, and accounts directly to the Oireachtas for the exercise of their statutory functions under the 2002 Act.

Under the 2002 Act, as amended, the OCO has two statutory functions:

- to promote the rights and welfare of children up to the age of 18 years living in Ireland; and
- to examine and investigate complaints made by or for children about the administrative actions of public bodies, schools and hospitals that have, or may have, adversely affected a child.

Further information about the OCO's work is available at www.oco.ie.

OCO's Policy Unit

The OCO has a dedicated Policy Unit, which plays a key role in giving effect to a range of obligations that the Ombudsman for Children has under the OCO's statutory function to promote children's rights and welfare (Section 7 of the 2002 Act). These obligations include:

- advising Government on the development and coordination of policy relating to children
- encouraging public bodies, schools and voluntary hospitals to develop policies, practices and procedures that are designed to promote children's rights and welfare
- collecting and disseminating information on matters relating to children's rights and welfare
- exchanging information and cooperating with the Ombudsman for Children of other states
- monitoring and reviewing the operation of legislation concerning matters that relate to the rights and welfare of children
- monitoring and reviewing the operation of the 2002 Act
- advising Government on any matter, including developments in legislation, relating to the rights and welfare of children.

The OCO can also undertake, promote or publish research on any matter relating to children's rights and welfare.

¹ Candidates should note that entry will be at the minimum of the scale and the rate of remuneration may be adjusted from time to time in line with Government pay policy.

Candidates should note that different pay and conditions may apply if, immediately prior to appointment, the appointee is a serving civil or public servant.

THE ROLE

Reporting directly to the Ombudsman for Children, the Head of Policy supports the Ombudsman for Children with carrying out the following statutory duties associated with the Ombudsman for Children's statutory function under section 7 of the 2002 Act to promote the rights and welfare of children:

- advising Ministers of the Government on any matter relating to children's rights and welfare, including proposals for legislation;
- advising public bodies on the development and coordination of policy relating to children;
- encouraging public bodies to develop policies, practices and procedures designed to promote children's rights and welfare;
- collecting and disseminating information on matters relating to children's rights and welfare;
- exchanging information and cooperating generally with Ombudspersons for Children in other jurisdictions;
- monitoring and reviewing generally the operation of legislation concerning matters relating to the rights and welfare of children;
- monitoring and reviewing the operation of the 2002 Act; and
- undertaking, promoting or publishing research into any matter relating to children's rights and welfare.

Key Responsibilities

Key responsibilities of the Head of Policy include:

- leading a Policy Unit of five Policy Officers, including managing and guiding the Policy Officers to implement their responsibilities efficiently and effectively, having regard to the 2002 Act, the OCO's Strategic Plan, the OCO's annual business plans, and the Policy Unit's annual work programme;
- directing, managing and guiding the Policy Unit's:
 - preparation of published reports and submissions to Government and other key stakeholders on developments in legislation, public policy and practice affecting children's rights and welfare;
 - preparation of published reports and implementation of other activities relating to the OCO's engagement with international and European human/child rights monitoring mechanisms;
 - handling of queries from diverse stakeholders about issues affecting children's rights and welfare;
 - activities to monitor developments at national, European and international levels that relate to children's rights and welfare;
 - preparation of internal briefing papers on issues concerning children's rights, including for the purposes of developing OCO positions on emerging issues;
 - engagement with the European Network of Ombudspersons for Children;
 - work to manage and support the review of the 2002 Act's operation, as necessary and appropriate;
 - active participation in OCO-wide initiatives and working groups; and
 - activities to support the OCO's compliance with its obligations under the Freedom of Information Act 2014, as amended, as well as the GDPR and Data Protection Act 2018, as amended.

- advising the Ombudsman for Children on matters concerning children's rights and supporting the Ombudsman for Children's engagement with Government Ministers, Oireachtas Committees, senior civil and public servants, and European and international human/child rights monitoring mechanisms;
- building and maintaining constructive relationships with key stakeholders, including Government department, public bodies, the Oireachtas and civil society organisations;
- representing the Ombudsman for Children and the OCO at public meetings and events and, as required, on advisory groups, steering committees and in the media; and
- as a member of the OCO's senior management team, collaborating with the Ombudsman for Children and other Heads of Unit to develop and implement the management team's work programme, including strategic planning, annual business planning, annual budgeting, and matters relating to organisational governance and operations.

EXPERIENCE AND PERSONAL QUALITIES REQUIRED

Essential Requirements

The successful candidate must be able to demonstrate the following essential requirements:

- Have achieved a first or second class primary honours degree (at least Level 8 on the National Framework of Qualifications (NFQ) in Ireland) from a recognised university or other third level institution in a relevant discipline, such as law, sociology, social policy, or political science
- Evidence of knowledge and experience of children's rights, international and European human rights standards (in particular the UN Convention on the Rights of the Child), and of national legislation and public policy in Ireland relating to children's rights
- Evidence of experience of writing comprehensive reports suitable for publication
- Evidence of ability to source, analyse, evaluate and synthesise information and evidence from multiple sources and to prepare evidence-based positions
- Evidence of ability to communicate effectively both verbally and in writing, including proven experience of report writing and strong IT skills

Desirable Requirements

- Evidence of experience of using research software
- Evidence of ability to work on own initiative and as part of a multi-disciplinary team
- Evidence of project management skills and matrix working across organisational functions
- Evidence of experience of engaging effectively with diverse stakeholder groups
- Evidence of ability to work under pressure and to tight deadlines
- Evidence of ability to adapt, collaborate and contribute constructively to the implementation of change

Civil Service Capability Framework for the role of Head of Policy (AP)

Building Future Readiness

- Digital Focus, Innovation & Upskilling for the Future
 - Drives the digital first agenda by ensuring that digital tools and IT solutions are explored and utilised
 - Delivers and promotes innovative, creative and practical solutions, with a commitment to continuous improvement
 - Tries new or different approaches and is willing to take appropriate risks, learn from mistakes and adapt
 - Committed to building own knowledge and skills for the future
 - Proactively seeks development opportunities and regularly reflects on learning experiences, with awareness of own strengths and weaknesses
 - Understands what the team needs to do, to build future readiness and skills
- Strategy, Change and Reform
 - Actively contributes to the development and evaluation of strategic plans, focusing on the short, medium and long term goals
 - Supports the development of broader organisational and departmental policy, strategy, and objectives
 - Strong understanding of wider Civil Service policies and relevant developments in the Public and Private Sector
 - Demonstrates awareness of changing circumstances, environment and context, with the ability to respond and adapt as necessary
 - Leads and supports other through change, highlighting the benefits and addressing resistance, concerns or feedback
 - Supports the change and reform agenda by putting forward recommendations, implementing agreed change and focusing on improvement

Leading and Empowering

- Leading, Motivating and Developing
 - Ensures their team have exposure to development opportunities, strategically delegating tasks or projects and considering existing strengths and development needs
 - Supports and motivates high performance by providing recognition, guidance, coaching and regular feedback
 - Utilises and promotes both formal and informal performance management techniques
 - Creates and communicates a clear vision and goals
 - Shows authenticity, passion and commitment to their work and reminds the team of the wider purpose and impact
 - Leads with integrity, honesty, transparency and accountability
 - Creates an inclusive, psychologically safe and open team environment
 - Empowers their team by fostering autonomy, trust and honest communication
 - As a leader, champions equality, diversity and inclusion, taking meaningful action through the work of their organisation and department and in supporting a diverse workforce
 - Openly prioritises the wellbeing of self and others, instilling a culture of support, empathy and consideration
 - Demonstrates self-awareness and the ability to manage own emotions and behaviours, particularly in challenging situations
- Leading with Specialist Insight
 - Demonstrates a high degree of specialist expertise and knowledge in their area

- Adds value to the organisation and department by utilising their specialist expertise to meet the business needs and shape broader policy or strategy
- Leads and provides direction, through openly sharing insights, knowledge, evidence and rationale in a non-technical manner
- Advocates and explains the value of their area of expertise and why it is necessary to prioritise
- Becomes a thought leader or subject matter expert in their area of expertise, providing guidance, knowledge and leadership
- Gains insight and expertise through engaging with internal, external and international experts and colleagues
- Represents the organisation and department at formal and informal events, with professionalism and awareness
- Committed to continuous professional development, actively engaging in relevant courses, conferences and activities to keep knowledge up to date

Evidence Informed Delivery

- **Delivering Excellence**
 - Manages a programme of work, taking ownership over own independent projects and also overseeing team-based work
 - Effectively plans and prioritises in the face of competing demands and resource constraints, ensuring results are delivered
 - Estimates, manages, and allocates resources effectively
 - Sets high standards and goals for self and other with commitment to meeting these
 - Advocates for delivering excellence in customer service and customer experience and instils this on other
 - Monitors efficiencies, value for money and adheres to corporate governance requirements
 - Quickly gets up to speed with new tasks or roles, gaining an understanding of requirements, relevant information and sensitivities
 - Is flexible, agile and resilient in the face of difficulty or emerging demands
 - Seeks feedback and evaluates delivery against required outcomes, taking action to learn, respond and improve
- **Analysis, Judgement & Decision Making**
 - Can quickly gather, analyse and critically evaluate data from a range of sources, to identify key information
 - Ensures data is collected, analysed and utilised on a regular basis to support work and to facilitate effective decision making
 - Analyses and evaluates complex verbal and numerical information in an accurate and timely manner
 - Manages issues and solves problems in an informed, logical and composed manner, seeking additional information and inputs where necessary
 - Effectively deals with difficult, ambiguous situations and 'on-the-spot' issues, quickly determining the best course of action
 - Makes balanced judgements and decisions, drawing from evidence, experience and relevant policies and procedures, while also considering contextual issues and sensitivities
 - Makes important, urgent or difficult decisions in an appropriate, timely and ethical manner, considering the broader implications or impact and sharing the rationale for decisions made

Communicating and Collaborating

- Communicating and Influencing
 - Communicates and presents in a clear, professional, engaging and efficient manner, across verbal, digital and written communications
 - Demonstrates understanding of own communication approach, adjusting style as appropriate for the audience
 - Appreciates diversity and makes an active effort to involve different people, to bring challenge and alternative viewpoints
 - Tactfully influence and persuades others and considers compromise when necessary
 - Develops and understanding of context, sensitivities and differing perspectives, when engaging in discussions or negotiations
 - Approaches difficult discussion, conflict or negotiations with respect, thoughtfulness, composure and self-assurance
- Engaging and Collaborating
 - Utilises interpersonal skills to build and maintain working relationships within and outside of own area, team and department and organisation
 - Engages and consults regularly with relevant stakeholders, managing expectation and providing insightful, open and transparent updates
 - Maximises opportunities to collaborate by asking the right questions, offering support, being proactive and showing understanding of others' objectives
 - Proactively involves and consults with others, across all workplace arrangements such as remote, hybrid or blended or office-based

Further information of the [Assistant Principal \(AP\) capability framework](#) is available on [PublicJobs](#)

It is an absolute requirement that candidates declare any potential conflict of interest at the application stage of the recruitment process. Failure to declare such conflicts of interest which later come to light may result in the candidate being disqualified from the competition or if the candidate is offered and takes up a role with the OCO on the basis of misleading information may result in immediate dismissal from the OCO.

CONDITIONS OF SERVICE

General:

The appointment is to an Assistant Principal post on a permanent contract and is subject to the Civil Service Regulations Acts 1956 to 2005, the Public Service Management (Recruitment and Appointments) Act 2004, the Ombudsman for Children Act 2002 and any other Act for the time being in force relating to the Civil or Public Service.

The selection process will include competency based interviews.

Pay:

Assistant Principal salary scale –

Assistant Principal – PPC – Circular 04/2024 Application of 1 January 2024 pay adjustments					
€ 77,528	€ 80,383	€ 83,278	€ 86,182	€ 89,082	€ 90,754
€ 93,680 ²	€ 96,617 ³				

The remuneration shall be deemed to accrue from day-to-day and be payable by equal two-weekly instalments on the agreed day of every two weeks in arrears by bank credit transfer.

Important Note:

Candidates should note that entry will be at the minimum of the scale and the rate of remuneration may be adjusted from time to time in line with Government pay policy.

Candidates should note that different pay and conditions may apply if, immediately prior to appointment, the appointee is a serving civil or public servant.

Subject to satisfactory performance, increments may be payable in line with current Government Policy.

Tenure:

This is a permanent position. The appointee will be required to serve a 12-month probationary period.

Location:

The appointee for this role will be based in the Ombudsman for Children’s Office at 52-56 Great Strand Street, Dublin 1.

When absent from home and place of employment on official duty, the appointee will be paid appropriate travelling expenses and subsistence allowances, subject to normal civil service regulations/public sector regulations.

Hours of attendance:

Hours of attendance will amount to not less than 35 hours gross. The appointee will be required to work such additional hours from time to time as may be reasonable and necessary for the proper performance of their duties subject to the limits set down in the working time regulations.

Rest Periods:

The terms of the Organisation of Working Time Act, 1997 will apply to this appointment.

Annual Leave:

In addition to the standard 10 public holidays and Good Friday, the annual leave for this position is 30 days per annum.

^{1.} After 3 years satisfactory service at the maximum
^{2.} After 6 years satisfactory service at the maximum

Sick Leave:

Pay during properly certified sick absence, provided there is no evidence of permanent disability for service, will apply on a pro-rata basis, in accordance with the provisions of the sick leave circulars.

PRSI:

Officers who will be paying Class A rate of PRSI will be required to sign a mandate authorising the Department of Social Protection to pay any benefits due under the Social Welfare Acts directly to the OCO. Payment during illness will be subject to the officer making the necessary claims for social insurance benefit to the Department of Social Protection within the required time limits.

Superannuation and Retirement:

The successful candidate will be offered the appropriate superannuation terms and conditions as prevailing in the OCO at the time of being offered an appointment. In general, and except for candidates who have worked in a pensionable (non-single scheme terms) public service job in the 26 weeks prior to appointment (see paragraph d below), this means being offered appointment based on membership of the Single Public Service Pension Scheme (“Single Scheme”).

Key provisions attaching to membership of the Single Scheme are as follows:

Pensionable Age:

The minimum age at which pension is payable is 66 (rising to 67 and 68) in line with State Pension age changes.

- a) **Retirement Age:** will be determined in accordance with the relevant government Departmental circulars.
- b) **Pension Abatement**
 - If the appointee was previously employed in the Civil Service and is in receipt of a pension from the Civil Service normal abatement rules will apply. However, if the appointee was previously employed in the Civil Service and awarded a pension under voluntary early retirement arrangements (other than the Incentivised Scheme of Early Retirement (ISER) or the Department of Health Circular 7/2010 VER/VRS which, as indicated above, renders a person ineligible for the competition) the entitlement to that pension will cease with effect from the date of reappointment. Special arrangements will, however be made for the reckoning of previous service given by the appointee for the purpose of any future superannuation award for which the appointee may be eligible.
 - If the appointee was previously employed in the Civil Service or in the Public Service please note that the Public Service Pensions (Single Scheme and Other Provisions) Act 2012 includes a provision which extends abatement of pension for all Civil and Public Servants who are re-employed where a Public Service pension is in payment. This provision to apply abatement across the wider public service came into effect on 1 November 2012.
 - This may have pension implications for any person appointed to this position that is currently in receipt of a Civil or Public Service pension or has a preserved Civil or Public Service pension which will come into payment during their employment in this position.

Department of Education and Skills Early Retirement Scheme for Teachers Circular 102/2007

- The Department of Education and Skills introduced an Early Retirement Scheme for Teachers. It is a condition of the Early Retirement Scheme that with the exception of the situations set out in paragraphs 10.2 and 10.3 of the relevant circular documentation, and with those exceptions only, if a teacher accepts early retirement under Strands 1, 2 or 3 of this scheme and is subsequently employed in any capacity in any area of the public sector, payment of pension to that person under the scheme will immediately cease. Pension payments will, however, be resumed on the ceasing of such employment or on the person's 60th birthday, whichever is the later, but on resumption, the pension will be based on the person's actual reckonable service as a teacher (i.e. the added years previously granted will not be taken into account in the calculation of the pension payment).

Ill-Health Retirement

- Please note that where an individual has retired from a Civil/Public Service body on the grounds of ill-health their pension from that employment may be subject to review in accordance with the rules of ill-health retirement within the pension scheme of that employment.

c) Prior Public Servants

While the default pension terms, as set out in the preceding paragraphs, consist of Single Scheme membership, this may not apply to certain appointees. Full details of the conditions governing

whether or not a public servant is a Single Scheme member are given in the Public Service Pensions (Single Scheme and other Provisions) Act 2012. However, the key exception case (in the context of this competition and generally) is that a successful candidate who has worked in a pensionable (non-single scheme terms) capacity in the public service within 26 weeks of taking up appointment, would in general not become a member of the Single Scheme. In this case such a candidate would instead be offered membership of the pension scheme for non-established civil servants ("Non-Established State Employee Scheme"). This would mean that the abatement provisions at (c) above would apply, and in addition there are implications in respect of pension accrual as outlined below:

d) Pension Accrual

A 40-year limit on total service that can be counted towards pension where a person has been a member of more than one existing public service pension scheme would apply. This 40-year limit, which is provided for in the Public Service Pensions (Single Scheme and other Provisions) Act 2012 came into effect on 28 July 2012. This may have implications for any appointee who has acquired pension rights in a previous public service employment.

e) Pension-Related Deduction

This appointment is subject to the pension-related deduction in accordance with the Financial Emergency Measure in the Public Interest Act 2009.

The above represents the principal conditions of service and is not intended to be the comprehensive list of all terms and conditions of employment which will be set out in the employment contract to be agreed with the successful candidates.

The Selection Process

How to Apply:

All candidates should visit www.ocojobs.com where there is a full list of available positions in the OCO with the corresponding downloadable information booklet for each position. There will also be a link to the online application portal to where all applications must be submitted.

To apply, candidates must provide an up to date application form and submit their application form via the online application portal.

Only Application Forms fully submitted online will be accepted into the campaign. Applications will not be accepted after the closing date.

It is an absolute requirement that candidates declare any potential conflict of interest at the application stage of the recruitment process. Failure to declare such conflicts of interest which later come to light may result in the candidate being disqualified from the competition or, if the candidate is offered and takes up a role with the OCO on the basis of misleading information, may result in immediate dismissal from the OCO.

Closing Date:

Your application must be submitted on the online application portal by **12.00pm on Wednesday, 15 May 2024**. Applications will not be accepted after this time.

If you do not receive an acknowledgement of receipt of your application within 24 hours of applying, please contact OCO@sigmar.ie.

Campaign updates will be issued to your registered email address as entered on the online application portal.

The onus is on each applicant to ensure that they are in receipt of all communication from Sigmar Recruitment Consultants Ltd. You are advised to check your emails on a regular basis throughout the duration of the competition. In addition, be sure to check junk/spam folders should any emails be mistakenly filtered.

Sigmar Recruitment accepts no responsibility for communication not accessed or received by an applicant.

Candidates should make themselves available for interview on the date(s) specified by Sigmar Recruitment Consultants Ltd. and should make sure that the contact details specified on their application form are correct.

Selection Process:

The Selection Process may include the following:

- Submission of Application Form
- Shortlisting of candidates based on the information contained in their Application Form
- Initial/preliminary interview
- Presentation or other exercises
- A final competitive interview
- Any other tests or exercises that may be deemed appropriate

Shortlisting:

Normally the number of applications received for a position exceeds that required to fill existing and future vacancies to the position. While you may meet the eligibility requirements of the competition, if the numbers applying for the position are such that it would not be practical to interview everyone, Sigmar Recruitment Consultants Ltd. may decide that a smaller number of applicants only will be called to interview. In this respect, Sigmar Recruitment Consultants Ltd. provide for the employment of a short-listing process to select a group for interview who, based on an examination of the application forms, appear to be the most suitable for the position. An expert board will examine the application forms against a pre-determined criteria based on the requirements of the position. This is not to suggest that other candidates are necessarily unsuitable or incapable of undertaking the job, but rather that there are some candidates who, based on their application, appear to be better qualified and/or to have more relevant experience. It is therefore in your own interests to provide a detailed and accurate account of your qualifications/experience on the application form.

Confidentiality:

Subject to the provisions of the Freedom of Information Act 2014 applications will be treated in strictest confidence.

Security Clearance:

Garda vetting will be sought in respect of the successful candidate. The successful candidate will be invited to complete a Garda vetting form via the eVetting portal. This form will be checked by An Garda Síochána. The Garda vetting disclosure will be kept on file with the OCO. It is expected that an eVetting policy will be in place in the near future, which will set out the frequency of vetting within the OCO.

Other Important Information

Sigmar Recruitment Consultants Ltd. will not be responsible for refunding any expenses incurred by candidates.

The admission of a person to a competition, or invitation to attend interview, or a successful result notification, is not to be taken as implying that Sigmar Recruitment Consultants Ltd. is satisfied that such a person fulfils the requirements or is not disqualified by law from holding the position and does not carry a guarantee that your application will receive further consideration. It is important, therefore, for you to note that the onus is on you to ensure that you meet the eligibility requirements for the competition before attending for interview. If you do not meet these essential entry requirements but nevertheless attend for interview you will be putting yourself to unnecessary expense.

Prior to recommending any candidate for appointment to this position Sigmar Recruitment Consultants Ltd. will make all such enquiries that are deemed necessary to determine the suitability of that candidate. Until all stages of the recruitment process have been fully completed a final determination cannot be made nor can it be deemed or inferred that such a determination has been made.

Should the person recommended for appointment decline, or having accepted it, relinquish it or if an additional vacancy arises the Board may, at its discretion, select and recommend another person for appointment on the results of this selection process.

Candidates' Rights - Review Procedures in relation to the Selection Process

Sigmar Recruitment Consultants Ltd. will consider requests for review in accordance with the provisions of the codes of practice published by the CPSA. The Codes of Practice are available on the website of the Commission for Public Service Appointments <http://www.cpsa.ie/>.

Should a candidate be unhappy with an action or decision in relation to their application (where the selection is managed by Sigmar Recruitment) they can seek feedback from Sigmar Recruitment. An initial review will be carried out internally by the candidate's recruitment contact as to why their application was deemed unsuccessful. The outcome of this review will be sent to the candidate in written format.

- To request an initial review, a candidate must write to Sigmar within 5 working days of receiving notification of the decision on their application. Sigmar will carry out the initial review without delay. If the candidate is dissatisfied with the outcome, they may resort to the formal procedures within 2 working days of receiving notifications of the outcome of the initial review.
- Should the candidate not be satisfied with the outcome of the initial review, it will be referred to the Account Director who acts as the decision arbitrator.
- The decision arbitrator will be a person unconnected with the selection process and they will adjudicate on requests for review. The decision of the decision arbitrator in relation to such matters is final.

Candidates' Obligations

Candidates should note that canvassing will disqualify and will result in their exclusion from the process.

Candidates must not:

- Knowingly or recklessly provide false information
- Canvass any person with or without inducements
- Interfere with or compromise the process in any way
- A third party must not personate a candidate at any stage of the process.
- Any person who contravenes the above provisions or who assists another person in contravening the above provisions is guilty of an offence. A person who is found guilty of an offence is liable to a fine/or imprisonment.

In addition, where a person found guilty of an offence was or is a candidate at a recruitment process, then:

- Where they has not been appointed to a post, they will be disqualified as a candidate; and
- Where they has been appointed subsequently to the recruitment process in question, they shall forfeit that appointment.

Specific candidate criteria

Candidates must:

- Have the knowledge and ability to discharge the duties of the post concerned
- Be suitable on the grounds of character
- Be suitable in all other relevant respects for appointment to the post concerned – and, if successful, they will not be appointed to the post unless they:

- Agree to undertake the duties attached to the post and accept the conditions under which the duties are, or may be required to be, performed
- Are fully competent and available to undertake, and fully capable of undertaking, the duties attached to the position
- Be passed medically fit to take up the appointment

Deeming of candidature to be withdrawn

Candidates who do not attend for interview or other test when and where required by Sigmar Recruitment, or who do not, when requested, furnish such evidence as Sigmar Recruitment require in regard to any matter relevant to their candidature, will have no further claim to consideration.

Quality Customer Service

Sigmar Recruitment aim to provide an excellent quality service to all our customers. If, for whatever reason, you are unhappy with any aspect of the service you receive from us, please contact publicsector@sigmar.ie. This is important as it ensures that we are aware of the problem and can take the appropriate steps to resolve it. Feedback will be provided on written request.

Data Protection Act 2018

When your application is received, we create a record in your name, which contains much of the personal information you have supplied. This personal record is used solely in processing your candidature and, as part of the recruitment process, certain information you provide will be forwarded to the employing organisation. Such information held by Sigmar and the employing organisation is subject to the rights and obligations set out in the Data Protection Act 2018. For more information on how we retain and use your personal data, please review our Privacy Statement, which includes instructions on their right to withdraw consent at any point: <https://www.sigmarrecruitment.com/privacy-statement>.

To make a subject access request under the Data Protection Act 2018, please submit your request in writing to: Data Protection Officer – Sigmar Recruitment Consultants Ltd., 13 Hume St., Dublin 2 or email privacy@sigmar.ie. Ensure that you describe the records you seek in the greatest possible detail to enable us to identify the relevant record. Certain items of information, not specific to any individual, are extracted from records for general statistical purposes.